

Terms and Conditions

Thank you for choosing to work with us, we truly appreciate having your business! Please take the time to read our terms of service and conditions page to learn more about our services. Take the time to review the information very carefully. We maintain the right to change or modify this agreement at any time and for any reason so please check back often to verify that the terms and conditions have not changed. The latest version of the terms of service are located at the bottom of the page. As the user, it is your responsibility to stay current on the changes we make to our terms and conditions of service. By using this website and our services, you are bound to all future, current, and past terms contained within this agreement.

Please be aware that Zeru is not affiliated with Facebook, Instagram, YouTube, Twitter, or any other social media platform that are affected by our services. We are merely a reseller of products and services that are related to social media. As a third party service that is not directly affiliated with Facebook, Instagram, YouTube, Twitter, or any other social media platform mentioned on this website, we are not responsible for the number of followers, views, likes, subscribers, comments, shares, or retweets that sign up or engage with you or your products and services through these social media platforms. We assume that all followers, views, likes, subscribers, comments, shares, and retweets are legitimate and real and that these entities and engagements are not the result of a bot or any other illegal entity. Furthermore, we are not responsible for the behavior of followers on any of the social media platforms for which our services were developed. As the user, it is your responsibility to use our products and services at your own risk.

Age Limits

By using this site and purchasing our services at Zeru you represent that you are 18 years of age or older. If you under the age of 18 years, but over the age of 13 years and you have the consent of a legal guardian who can legally agree to and accept the User Terms and Conditions, then Zeru can offer you our services as well.

Copyright and Website Use

Zeru retains full intellectual property rights to all of the content contained on this website. This includes images, except images that are from third parties. Please obtain permission from Zeru before you use any content or images located on this website or from any of our promotional materials that belong to us. All of the images and content on this site belongs to Zeru and any third parties who have gotten permission to use it.

Liability

Users agree to hold Zeru and anyone affiliated with Zeru harmless in regard to any data breach or claims associated with the terms and conditions of this agreement. We are not liable for data breaches or breaches of security. The User also agrees to not hold Zeru or anyone associated with Zeru responsible for losses or damages incurred as a result of using Zeru's products and services or as a result of using this website.

Conduct

The User agrees to use Zeru's products and services responsibly and to only use these services for good intentions and in order to achieve the goals for which our services were designed to be used. The User will not try to change the content of the website or breach the security of the website.

Delivery

When you order products and services from us, you understand that you are paying for us to manage your social media accounts via third party websites.

Confidential Information

We will use the personal information that you send to us to complete your order and to provide you with the products and services you have requested. We will also use your personal information to market you with our products and services and to provide you with coupons and important information about third party websites that might be of interest to you. We will not sell your personal information to anyone.

Refunds

Refunds will only be made if we fail to start the service within 72 hours or fail to deliver our services after 7 days. Do note that our services require time to be executed, hence there may be a need to wait before results can be observed.

If you are interested in a refund, please contact us via e-mail or phone to submit a refund request. After the submission of your refund request, we will assign a customer service representative to contact you within 24 hours and assist you personally. If our services are still not delivered even after attempts to remedy it, the transaction will be refunded within 7 working days.

Refunds are not available in cases where you see a decrease in followers, views, likes, subscribers, comments, shares, or retweets from the desired amount within the specified time period after purchasing our services. Instead, you may contact us for a free refill to reach the desired amount. As customer satisfaction is of utmost importance to us, we will consistently ensure that our services are delivered in full.

Social Media

Zeru is not responsible for any damage that occurs to your social media account after our services have been delivered. Loss of videos, photos, and other types of content, including the social media account itself that occurs after your order has been processed is not the responsibility of Zeru or anyone affiliated with Zeru. It is the user's responsibility to monitor their social media account and identify issues with the account. Use our website and our services at your own risk.

Changes and Corrections

Zeru maintains the right to make changes or corrections to any errors that are found on its website without any prior notice to customers. We take great pride in the accuracy of the information on our website, but there may be rare situations in which an error has occurred and a correction must be made as soon as possible. When corrections are necessary, we

will not delay. Corrections will be made as soon as possible so that we can provide the most accurate and up-to-date information possible to our customers.

Law

The use of this website and any issue or dispute that arises as a result of its use will be subject to the laws of Malaysia. Any legal action or proceedings that are related to or that arise from these Terms and Conditions must be settled in a court or tribunal located in Malaysia.